

Economic and Social Commission for Western Asia

Kick-off meeting for the project on expediting the use of technology and innovation for enhanced operations in Arab Public Institutions (ENACT),
20 March 2023, Online

Enriching ENACT: a call for good practices



UNITED NATIONS

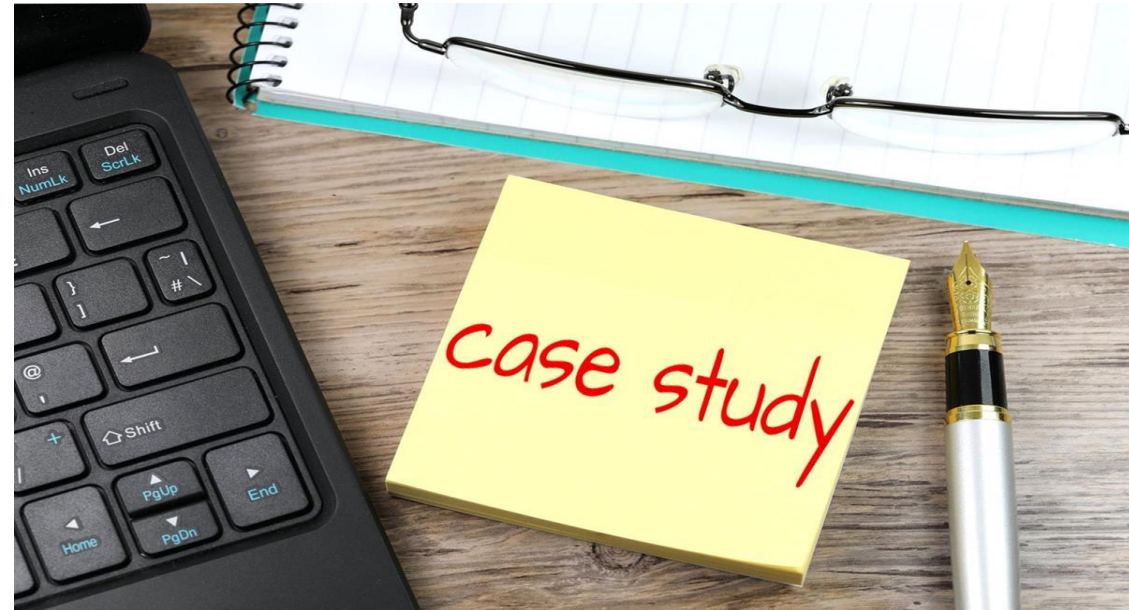
الاسواق
ESCWA

Shared Prosperity **Dignified Life**



Share knowledge on practices & initiatives

- Arab-ENACT wants to understand the use of technology
- Specifically, how we build RITE governments
- Member States are
 - Working on implementing technological solutions
 - Advancing RITE governments
 - Vast amounts of knowledge, information and expertise



Share your initiatives, so that we may learn from each other, bring about more ideas and showcase the accomplishments of the Arab region

The Case Study Form

1 Basic information

- Collect some basic information about the initiative
- Initiative title and country of implementation
- Organization overseeing the initiative.
- Contact person's information

2 Categorization

- Focus on the type of initiative and the areas it covers
- This is used to categorize and organize the case on the portal
- Government sector, main topic, main outcome, technology focus and SDGs

3 Initiative details

- Focus on describing the specifics of the initiative.
- Provide all information want to share about initiative
- Timeline, purpose, functions, targeted audience, partners, outcomes, challenges, links

Submission and use of the information



- There are no limit on the number of case studies a country or its authorities can submit.
- Submissions will be:
 - Used to enhance reports under the ENACT project
 - Published on the Arab Open and Innovative Government Portal
- Submit all cases via email: idlebi@un.org AND escwa-tdd@un.org
- Deadlines for submissions:
 - Inclusion in reports: **31 May 2023**
 - Online publishing: **30 November 2023**

Arab Open and Innovative Government Portal

- Launched in 2021
- Provide access to Information resources, Training materials, Case studies & Country information
- Arabic and English
- Topic focus, include:
 - Open government
 - Public sector innovation
 - e-Government
 - Access to information
- Provides multiple access point to information
 - Search
 - Browse through filtering and hyperlinks within entries



Arab Open and Innovative Government Portal

The screenshot shows the 'Case studies' section of the portal. At the top, there is a search bar with the text 'Search' on the left and a blue 'Search' button on the right. Below the search bar, there is a section titled 'Share a case study / an initiative' with a paragraph of text: 'Let us share ideas and learn from each other. Do you have an open government initiative you would like to share? Would you like to submit a new case study or update a published one? If so, kindly download and complete this form, then submit here.' Below this is another paragraph: 'The decision to publish a case study on the Arab Open Government Portal rests with ESCWA.' To the left of the main content area, there is a 'Filter by' section with four categories: 'Major topics', 'Sectors', 'Keywords', and 'Countries', each with a plus sign. The main content area displays three case study cards. The first card is titled 'Open Government Data Initiative - Palestine' and includes a blue 'CASE STUDIES' tag and the year '2018'. The second card is titled 'E-People Tunisia - Petition Platform' and also includes a blue 'CASE STUDIES' tag and the year '2018'. The third card is titled 'UAE Hackathon - Data for Happiness and Wellbeing' and includes a blue 'CASE STUDIES' tag and the year '2018'.

Cases studies

- 41 cases in Arabic and English
- Submitted by 12 Arab countries
- Organized and accessible by country, topic, government sector and assigned keywords
- Content of cases received are reviewed, edited and published
- Link is provided to original submitted form (PDF)
- Submission form can be downloaded and completed to provide updates and new submissions

Arab Open and Innovative Government Portal

In 2023, we are:

- Conducting a full review of the portal, its resources and functionalities
- Expanding the topics to include new subject areas:
 - Technologies
 - RITE outcomes
 - Digital government
- Updating case studies with new information and new submissions
- Exploring the development of new functionalities, such as tools related to public sector innovation, in-house toolkits on specific subjects and data solutions

Suggestions and feedback on functionalities and services of the portal are welcome. It can be sent via <https://opengov.unescwa.org/contact/feedback> or by email to escwa-tdd@un.org and include [Lize Denner] in subject line.



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Thank you

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